## **Original Article**

# **Evaluation of the Effectiveness of Academic Writing Workshop in Medical Students Using the Kirkpatrick Model**

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## **Abstract**

**Background:** Research is an important part of the clinical practice. In recent years, several workshops are held to teach research skills to medical students. Evaluating workshops determine that workshop content can lead to higher performance in individuals. The present study aimed to evaluate effectiveness of writing scientific papers workshop for medical students using Kirkpatrick's model.

**Materials and Methods:** This was a quasi-experimental study using pretest-posttest design and face to face communication to assess the learning effect of the training intervention. Immediately after workshop, the participants filled out a satisfaction questionnaire for evaluation of level one. To assess level two, pretest and posttest questionnaire was used. To assess level three and four, number of students who started their first research project and who published their first research articles were considered for a 6 months' period after workshop.

**Results:** Based on our results, contributors' gender and semester had no efficacy on knowledge improvement of the participants. Results of four levels of Kirkpatrick's model showed all participants were satisfied from workshop and participation in this workshop has had a positive effect on participants' knowledge about writing articles. Obviously, the workshop affect on transfer of knowledge to contributors and it leads to maintenance of change over time.

**Conclusion:** Impressively the authors found strong evidence to validate that the training effect on students' understanding of the research process, positively. Such courses enable medical students to investigate properly and improve their knowledge in their field. Therefore, universities must encourage medical students to participate in these workshops.

**Keywords:** Continuing medical education, Kirkpatrick's model, Research, Scientific writing, Training evaluation

**Please cite this article as:** Ghasemi R, Akbarilakeh M, Fattahi A, Lotfali E. Evaluation of the Effectiveness of Academic Writing Workshop in Medical Students Using the Kirkpatrick Model. Novel Biomed. 2020;8(4):182-95.

# Introduction

Research has a significant role in the clinical practice. Medicine is an active field and its content is changing frequently. Medical practitioners and medical students must investigate these changes. The best way to observe these changes and find novel responses is research. Research is the base for improvements in the clinical

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field, and skillful physicians need to understand its principles<sup>1</sup>. Publishing papers in English-language is important for researchers, their organizations, and the academic community. For many researchers, writing scientific papers is an important challenge. In recent years, several workshops are held to teach research skills and writing scientific papers to medical students. Assessment is one of the essential components of the educational programs. Evaluating workshops can answer whether workshop content has led to higher performance in individuals, which can be by gathering information questionnaire, and analyzing it. According to this issue, evaluation of these programs can improve the development and effectiveness of workshops. Several evaluation models have been proposed for evaluation of academic processes. The most common method to evaluate the effectiveness of education may be krikpatrick's model<sup>2,3</sup>. This evaluation model delineates four levels of training outcomes: reaction, learning, behavior changes, and results<sup>4</sup>. It looks at the outcomes from the improved performance of the participants<sup>2</sup>. In this study, Kirkpatrick's model was applied to evaluate effectiveness of writing scientific workshop for medical students.

## **Methods**

#### Study design

This survey was a semi experimental study to assess effectiveness of writing scientific papers workshop by using pretest-posttest design (level two) and face to face communication (level three and four). In this study, four levels of Kirkpatrick's model were applied. Level one includes assessment of training participants' reaction to the training course<sup>4,5</sup>. Immediately after workshop, the participants filled out a satisfaction questionnaire. The questionnaire asked about feedback on content, instructional design and outcome. To assess level two, pretest and posttest questionnaire was used. The questionnaire consisted of 29 items and regarding different aspects of writing papers. These questions were divided into three groups:

- Research methodology;
- Database and Internet knowledge;
- Paper submission process.

Before workshop, all of the participants completed the pretest. At the end of the workshop, participants filled out posttest according to the information they gained during the course. The effect of training program on learning was determined by the difference between scores of pre and posttests.

The third level of Kirkpatrick's model comprises behavioral changes of contributors<sup>6</sup>. To assess this level, number of students who started their first research project were considered for a 6 months' period after workshop. In level four, to show how participants use the learning in writing papers, number of students who published their first research articles were counted for a 6 months' period after workshop. After workshop, the research committee surveys the participants' research activities via e-mail, or by face-to-face communication. After holding workshop, some of incomplete questionnaires were given back to the participants to complete them, properly.

#### **Presentation of papulation**

The ethics committee of Shahid Beheshti University of Medical Sciences (SBMU) approved this cross-sectional study. The study was conducted in April 2019 at the Faculty of Medicine of SBMU. A total of 150 medical students participated in this writing papers workshop. Attending the workshop was voluntary naturally. Studying medicine at SBMU and consent were Characteristic for contribution to the study. At the end of the workshop, 150 of the participants completed questionnaire.

### Presentation of workshop

The workshop of writing scientific papers was held for medical students in two five-hour sessions. At the beginning of the workshop, the learning issues were described. The presenter made sure that the participants understood the main themes. The teaching method used to achieve the workshop objectives was interactive lecture that focused on important concepts. The lecturer demonstrated common faults in writing papers. She tried to illustrate pitfalls in writing papers. Participants were also provided with books and clips as a stimulus and guide. At the end of the workshop, a 15-minute discussion was held on interpretation of items discussed during workshop.

## Sampling tools

During workshop, participants were asked to complete several workshop evaluation tools as a pretest and posttest, and feedback evaluation questionnaire. The aim of pretest and posttest are to assess the changes in participants' knowledge, understanding and application of research methodology, manuscript writing and basic concepts in research. Pretest and posttest were developed based on the workshops objectives and contents.

A questionnaire with eight questions was used to evaluate the first level of criteria. These questions ask about information improvement, reach to the aims of the course, necessity of holding of the course for students, scientific level of the course, scientific level of the presenter, ability of the presenter to control the class, rhetorical and presentation capabilities of the lecturer. Responses were selected on a scale of 1-5 with 1=lowest and 5=highest. No open-ended questions were used.

A two-part questionnaire was used to evaluate the second level. Demographic information (name, age, and email) of participants was recorded in the first part. The second part of the questionnaire contains 29 items about the research contents. These items were related to the workshop content. Participants were recorded their knowledge about these 29 items from 1 to 9. If they had no information, they had to score 1 to 3, if their information was average, they had to score 4 to 6, and if they were informed, they had to score 7 to 9.

#### Research objectives

In the present study, the authors intended to achieve the following objectives:

• To determine students' baseline knowledge about

research process;

- To estimate effectiveness of the course on participants' understanding of research process;
- To reveal if there is an association between attending a workshop on the research process and the improvement of a participants' knowledge;
- To compare male with female students; and
- To detect the perceived convenience of the workshop and chances to boost or develop future workshops based on participants' feedback.

#### Statistical analysis

The differences of participants' activities were measured before and after the session, and differences between the pretest and posttest was used to estimate the effect of the intervention. Statistical analyses were performed using SPSS software version 21.0. The findings were informed using descriptive statistics such as Wilcoxon signed ranks test, paired-samples T test, standard deviation and mean.

## Results

Of the 150 medical students participated in the present study, 63 (42%) were men and 87 were women (58%). The average semester of participants was 5±2. There was no meaningful difference between male and female contributors in reaction, learning, and behavioral changes (P=0.147).

In the second level of Kirkpatrick's model, which was divided into three groups (1. Research methodology, 2. Database and internet knowledge, 3. Paper submission process) demonstrated that participants' semester had

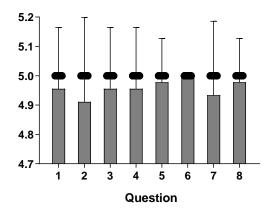


Figure 1. The mean scores of the participants according to the first level of Krickpatrick's model.

no efficacy on database and internet knowledge and their information about paper submission process (P>0.1). However, research methodology knowledge could be affected by Participants' semester (P<0.05).

#### **Level 1: Reaction**

The mean score of each reaction question in questionnaire of the first level was showed in Fig 1. According to the results of this figure, average score of students to eight reaction questions was 39.88±1.4. Results show all participants were satisfied from workshop. Amazingly, all participants showed their reactions to questions with scoring 5 and 4.

#### **Level 2: Learning**

The results of the second level Kirkpatrick model, which was divided into three groups revealed there is a significant difference between the scores of research methodology items before and after participation of medical students in workshop (P<0.001). The mean score before participation in workshop is 27.09  $\pm$  11.69 and the mean score after participation in workshop is  $48.07 \pm 4.29$ .

According to the scores of the internet knowledge questions, participation has improved medical students' information level (P<0.001). The mean score before participation in workshop is  $50.64 \pm 28.89$  and the mean score after participation in workshop is  $109.58 \pm 10.16$ .

Similarly, a significant difference between the scores of paper submission process items before and after participation of medical students in workshop was seen (P<0.001). The mean score before participation in workshop is  $16.98 \pm 14.36$  and the mean score after participation in workshop is  $59.13 \pm 8.61$ . These results indicate that participation in the workshop has had a positive effect on their knowledge about

submission processes.

Totally, as shown in Table 1, results of this study indicate that participation in this workshop has had a positive effect on medical students' knowledge about research and writing scientific papers (P<0.001). The mean of total score of the students before workshop is  $97.84 \pm 51.57$  and the mean of total score of the students after workshop increased to  $224.59 \pm 21.52$ .

### Level 3 and 4: Behavioral Change and Results

The authors predicted that knowledge improvement could be temporary, so, they followed workshop contributors over a 6 months' period to detect how students used the information of the workshop. Post workshop follow-up revealed that outcomes of the workshop at third and fourth level as follows: of 150 participants, 129 (86%) had started their first research project and among them, 15 had published their first research article.

## **Discussion**

Today, our knowledge about diseases and their pathogenicity and proper therapeutic processes, is increasingly changing. One of the best ways to accompany by these constant changes is research. Several workshops are held to educate writing scientific papers to medical students. Regard to accelerating rate of holding these workshops, their efficacy and performance must be assessed. In the present study, efficacy of a paper writing workshop on knowledge improvement of medical students evaluated by using the Kirkpatrick's model.

In the present study, based on our findings, reaction, learning, behavioral changes were not affected by gender. In contrast with internet knowledge and submission processes questions, just scores of research

Table 1: Participants' mean score before and after participation in workshop.

	pretest	posttest	P value
research methodology	$27.09 \pm 11.69$	$48.07 \pm 4.29$	P<0.001
internet knowledgement	$50.64 \pm 28.89$	$109.58 \pm 10.16$	P<0.001
submission processes	$16.98 \pm 14.36$	$59.13 \pm 8.61$	P<0.001
Total score	$97.84 \pm 51.57$	$224.59 \pm 21.52$	P<0.001

methodology questions influenced by participants' semester.

These values correlate with Akbari *et al.* and Pourjahromi *et al.* who demonstrated that age and gender of participants could not impress on reaction, learning, and behavioral changes<sup>7,8</sup>.

In this study, according to the results of the first level of Kirkpatrick's model, average score of students to 8 reaction questions was 39.88±1.4. It is interesting to note that all the participants reacted to questions by choosing 5 and 4 options. Results showed all the participants were satisfied from workshop and lecturer.

Our results are consistent with other previous results. Alfaris et al. reported that Writing Multiple-Choice Questions workshops were rated as helpful, relevant, and useful and were well-received<sup>9</sup>. Also, in another study, Dorri et al. reported that participants evaluated presenter and content of cardiopulmonary favorable<sup>10</sup>. Further resuscitation course as experiment carried out by Shirazi et al. showed that participants were satisfied from lecturer and content of the course<sup>11</sup>. Also, Pourjahromi et al. described that nurses were satisfied from lecturer, content and equipment of the training course on working with shock device<sup>7</sup>. In contradiction with our findings, Bakhshandeh et al. conveyed that many participants were not gratified from managers of the coaching courses<sup>12</sup>.

The results of the second level of Kirkpatrick's model indicated there is an important difference between the scores of participants before and after holding workshop. The mean of total score of the students before workshop was 97.84±51.57 and the mean of total score of the students after workshop increased to 224.59±21.52. Our results indicated that the participation of medical students in workshop had increased their knowledge about research methods. Participation has improved medical students' internet knowledge. In addition, the workshop affects their knowledge about submission processes positively.

This substantiates findings in the study performed by Alfaris *et al.* reported that participants' knowledge score has improved after the training intervention<sup>9</sup>. Also, Dorri *et al.* reported that changes made in knowledge and learning of participants were desired<sup>10</sup>. Shirazi *et al.* described that workshop improved

participants' knowledge about librarianship<sup>11</sup>. Our findings differ considerably from those of Bakhshandeh *et al.*, it can be argued that the coaching courses were not effectiveness<sup>12</sup>. Also, Wade *et al.* reported that coach education programs could not effect on information level of coaches participated in the courses<sup>13</sup>.

Evaluation of Kirkpatrick's third and fourth level are often challenging for researchers in any training evaluation and should not be conducted before completing level one and two<sup>2</sup>. Training effectiveness is based merely on results measures. However, it was reported that participants might have the knowledge taught in the course, but still there is no guarantee of their application on the practice<sup>2,14,15</sup>.

The third level (Behavioral change) is not commonly investigated<sup>9</sup>, Although it is an important element of any training exercise. This level, investigates maintenance of the learnings of the workshop over a period, leading to transfer of learning to practice. This study showed that a paper-writing workshop provided obvious effectiveness and had a positive impact on transfer of knowledge to contributors and it leads to maintenance of positive change over time. In most cases, students found the workshop to be helpful and have a lasting impact.

These values correlate favorably well with Alfaris et al. who showed the writing multiple-choice questions workshop had a positive impact on them after holding workshop<sup>9</sup>. In addition, this is in complete agreement with Abdolghani et al. who reported that the majority of the participants of Research methodology workshops considered themselves capable of managing a research project independently<sup>2</sup>. Furthermore, Simpson et al. explained that Breast Surgical Oncology Fellowship Programs are dramatically changing the consequent behavior of surgeons who involve in this training program<sup>16</sup>. Although our findings differ slightly from those of Dorri et al. and Abbasian et al. who showed that training programs had not a significant impact on participants of the courses over a period of time after workshops 10,17.

In our study, Kirkpatrick's Level 4 explored by considering the change in organizational practice. Incredibly, sustained positive institutional change took place as a result of two five-hour sessions workshop<sup>9</sup>. Our findings demonstrated that this course has an

obvious effect on continuous changes in participants. During post workshop interviews, contributors explained that the workshop stimulated them to begin writing projects, gave them skills that made their writing more effective. These results differ from some earlier studies conducted by Dorri *et al.* and Abbasian *et al.* <sup>10,17</sup>, but our findings are consistent with those of Abdolghani *et al.* and Simpson *et al.* <sup>2,16</sup>.

## Conclusion

Research is an important part of clinical practice. To reflect this, many clinical programs require a piece of research to be performed by advanced trainees. As far as we know, it is the first study on evaluation of effectiveness of writing scientific papers workshop on general medical students using the Kirkpatrick model in Iran. Our findings revealed that age and gender had no significant influence on reaction, learning, and behavioral changes. Participants' feedback is valuable for improving the paper-writing workshop. Results showed all the participants were satisfied from workshop and lecturer. Our results indicated that the participation of medical students in the workshop might lead to a large effect size on their knowledge about research methods. Participation has improved medical students' internet knowledge. In addition, the workshop affected their knowledge about submission processes positively. A significant continuous change in the institutional assessment strategy was also observed. Impressively the authors found strong evidence to validate that the training had a positive impact on students' understanding of the research process. We believe, and our participants agreed, that such courses should be widely available. Therefore, universities must encourage medical students to participate in these workshops. Projects similar to our study, which assess effectiveness of these workshops, could resolve weaknesses and improve quality of these workshops. Such courses enable medical students to investigate properly and improve their knowledge in their field. It is plausible that a number of limitations may have influenced the results obtained. First, the current survey was conducted with a limited number of participants. Another source of error in our study could be lacks of control group. Further studies should focus on individual and environmental factors that affect transfer of information. Besides, future studies should survey more participants.

# **Acknowledgment**

The authors would like to thank all the workshop's participants of this study. In addition, we have grateful to student research committee of SBMU for their help with administration of the workshop.

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# **Appendix**

# Appendix I: Feedback evaluation questionnaire used for evaluating level one

				SCORE		
NO	feedback evaluation questionnaire	5	4	3	2	1
1	Did this course improve your information?					
2	Did you reach to the aims of this course?					
3	How much did you need to intend to such courses?					
4	Were you satisfied with scientific level of the course?					
5	Were you satisfied with teaching method?					
6	Could the presenter control the class?  Were you satisfied with rhetorical and presentation capabilities of the					
7	lecturer?					
8	Could the presenter effect on your knowledge positively?					

# Appendix II: Pretest questionnaire used for evaluating level two Name: Gender: Semester: E-mail:

Please score your	knowledge abou	t each object	from 1 to	o 9

1)	I knov	v chara	cteristic	es of a g	good art	ticle.			
1	$2\Box$	3□	4□	5□	6	7□	8□	9□	
2)	I knov	v ethica	ıl issues	s of rese	earch.				
	1□	$2\Box$	3□	4□	5□	6	7□	8	9□
3)	I knov	v condi	tions of	the au	thors.				
	1□	$2\Box$	3□	4□	5□	6	7□	8	9□
4)	I can s	search i	n Pubm	ned data	abase.				
	1	$2\Box$	3□	4□	5□	6	7□	8	9□
5)	I can s	search i	n Scopi	us datal	oase.				
	1	$2\Box$	3□	4□	5□	6	7□	8	9□
6)	I can s	search i	n Goog	le scho	lar data	base.			
	1□	$2\Box$	3□	4□	5□	6	7□	8	9□
7)	I can s	search i	n Magi	ran data	abase.				
	1□	$2\Box$	3□	4□	5□	6	7□	8□	9□
8)	I can s	search i	n SID d	latabas	e.				
	1□	$2\Box$	3□	4□	5□	6	7□	8	9□
9)	I knov	v meani	ing of th	he word	d "MES	5H"			
	1□	$2\Box$	3□	4□	5□	6	7□	8	9□
10)	I kno	w diffei	rent typ	es of a	rticles.				
	1□	$2\Box$	3□	4□	5□	6	7□	8	9□
11)	I knov	v struct	ure of a	ın articl	le.				
	1□	$2\Box$	3□	4□	5□	6	7□	8	9□

12) I can use Endnote to cite articles.														
	1□	$2\Box$	3□	4□	5□	6	7□	8□	9□					
13) I	13) I can assess different journals.													
	1 🗆	$2\Box$	3□	4□	5□	6	<b>7</b> □	8	9□					
14) I	14) I know meaning of the word "impact factor".													
	$1\square$ $2\square$ $3\square$ $4\square$ $5\square$ $6\square$ $7\square$ $8\square$ $9\square$													
15) I	15) I know meaning of the word "indexing".													
	1□	$2\Box$	3□	4□	5□	6	7□	8	9□					
16) I	can f	ind rela	ated jou	ırnals to	o my m	anuscri	pt.							
	1□	$2\Box$	3□	4□	5□	6	7□	8	9□					
17) I	know	how to	o subm	it a ma	nuscrip	t to a jo	ournal.							
1		$2\Box$	3□	4□	5□	6	7□	8	9□					
18) I	know	what i	is the c	over let	tter.									
1		$2\Box$	3□	4□	5□	6	7□	8	9□					
19) I	have	inform	ation a	bout pr	ocess f	rom sul	omitting	g a mar	nuscript to final result.					
1		$2\Box$	3□	4□	5□	6	7	8	9□					
20) I	know	meani	ing of t	he wor	d "retra	cted".								
1		$2\Box$	3□	4□	5□	6	7□	8	9□					
21) I	know	meani	ing of t	he wor	d "with	drawal'								
1		$2\Box$	3□	4□	5□	6	7	8	9□					
22) I	know	what i	is the g	alley pı	roof.									
1		$2\Box$	3□	4□	5□	6	7	8	9□					
23) I	can n	nake a	profile	in Goo	gle sch	olar.								
1		$2\Box$	3□	4□	5□	6	7	8	9□					
24) I	know	what i	is the C	RCHII	O code.									
1		2□	3□	$A\Box$	5□	6□	<b>7</b> □	2□	Q					

25) I know how to calculate H index.													
1□	$2\Box$	3□	4□	5□	6	<b>7</b> □	8	9□					
26) I know how to apply.													
1□ 27) I kno	2□ ow mean	3□ ning of		_		7□	8	9□					
1□	$2\Box$	3□	4□	5□	6	7□	8□	9□					
28) I kno	ow what	t is the	volume	of the	journal	s.							
1□	$2\Box$	3□	4□	5□	6	7□	8	9□					
29) I kno	ow what	t is the	issue of	f the jou	ırnals.								
1□	$2\Box$	$3\square$	4□	5□	6□	$7\Box$	8	9□					

<b>Appendix III: Postte</b>	st questionnaire used for evaluating level two
Name:	Semester:
Gender:	E-mail:

Please score your knowledge about each object from 1 to 9

1) I know characteristics of a good article.									
1	$2\Box$	3□	4□	5□	6	7□	8	9□	
2)	I know	v ethica	l issues	s of rese	earch.				
	1	$2\square$	3□	4□	5□	6	7	8	9
3)	I know	v condi	tions of	f the au	thors.				
	1□	$2\Box$	3□	4□	5□	6	7	8	9□
4)	I can s	search i	n Pubm	ned data	ibase.				
	1□	$2\Box$	3□	4□	5□	6	7	8	9
5)	I can s	search i	n Scopi	us datal	oase.				
	1□	$2\Box$	3□	4□	5□	6	7□	8	9□
6)	I can s	search i	n Goog	le scho	lar data	base.			
	1	$2\Box$	3□	4□	5□	6	7□	8	9□
7)	I can s	search i	n Magi	ran data	abase.				
	1□	$2\Box$	3□	4□	5□	6	7□	8	9□
8)	I can s	search i	n SID c	latabase	e.				
	1□	$2\Box$	3□	4□	5□	6□	7□	8□	9□
9)	I know	v mean	ing of the	he word	d "MES	SH"			
	1□	$2\Box$	3□	4□	5□	6	7□	8□	9□
10)	I knov	w diffe	rent typ	es of ar	rticles.				
	1□	$2\Box$	3□	4□	5□	6□	7□	8□	9□

11) I know structure of an article.

	1□	$2\Box$	3□	4□	5□	6	7□	8	9□					
12) I can use Endnote to cite articles.														
	1□	$2\Box$	3□	4□	5□	6	7□	8□	9□					
13)	13) I can assess different journals.													
	$1\square$ $2\square$ $3\square$ $4\square$ $5\square$ $6\square$ $7\square$ $8\square$ $9\square$													
14)	I know	meani	ng of th	he word	d "impa	et facto	or".							
	1□	$2\Box$	3□	4□	5□	6	7□	8	9□					
15)	I know	meani	ng of t	he word	d "inde	xing".								
	1□	$2\Box$	3□	4□	5□	6	7□	8□	9□					
16)	I can f	ind rela	ited jou	rnals to	my m	anuscri	pt.							
	1□	$2\Box$	3□	4□	5□	6	7□	8	9□					
17)	I know	how to	o subm	it a ma	nuscrip	t to a jo	ournal.							
	1□	$2\Box$	3□	4□	5□	6	7□	8	9□					
18)	I know	what i	s the co	over let	ter.									
	1□	$2\Box$	3□	4□	5□	6	7□	8	9□					
19)	I have	inform	ation a	bout pr	ocess fi	om sub	mitting	g a mar	nuscript to final result.					
	1	$2\Box$	3□	4□	5□	6	7□	8	9□					
20)	I know	meani	ng of t	he word	d "retra	cted".								
	1	$2\Box$	3□	4□	5□	6	7□	8	9□					
21)	I know	meani	ng of t	he word	d "with	drawal'								
	1	$2\Box$	3□	4□	5□	6	7□	8	9□					
22)	I know	what i	is the g	alley pr	oof.									
	1	$2\square$	3□	4	5□	6	7	8	9□					
23)	I can n	nake a j	profile	in Goo	gle sch	olar.								
	1 🗆	$2\Box$	3□	4□	5□	6	7□	8	9□					

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24) I know what is the ORCHID code.												
1□	$2\Box$	3□	4	5□	6	<b>7</b> □	8□	9□				
25) I know how to calculate H index.												
1□	$2\Box$	3□	4□	5□	6	7□	8□	9□				
26) I kn	26) I know how to apply.											
1 🗆	2	-	4□	5□ rd "DO	6□ ar"	<b>7</b> □	8	9□				
21) I KI	ow mea	ming or	me wo	ia DO	1 .							
1□	$2\Box$	3□	4□	5□	6	7□	8□	9□				
28) I kn	ow wha	t is the	volume	of the	journal	s.						
1□	$2\Box$	3□	4□	5□	6	7□	8□	9□				
29) I kn	ow wha	t is the	issue of	f the joi	urnals.							
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